

Certificate TW23/00000446

The management system of

BANK SINOPAC COMPANY LIMITED

SGS

No. 36, Sec. 3, Nanjing E. Rd., Zhongshan Dist., Taipei City 104, Taiwan (R.O.C.)

has been assessed and certified as meeting the requirements of

BS10012:2017

For the following activities

Credit card business and insurance agency business: including the collection, processing and utilization of personal data in the credit card business and insurance agency business processes of the Information Department, Insurance Agency Department, Operations Management Department, Credit Management Department II, Emerging Payment Department, Customer Service Center, and Nanjing Building Branch-Business Department.

This certificate is valid from 10 August 2026 until 04 July 2029 and remains valid subject to satisfactory surveillance audits.

Issue 3. Certified since 04 July 2023

Certified activities performed by additional sites are listed on subsequent pages.

Last certificate expiry date 04 July 2026

Recertification audit date 03 July 2026



Authorised by
Stephen Pao
Director

SGS Taiwan Limited

No. 136-1, Wu Kung Road, New Taipei Industrial Park, Wu Ku District, New Taipei City 24803, Taiwan

t +886 (0)2 2299 3939 - www.sgs.com.tw



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BS10012:2017

Issue 3

Sites

BANK SINOPAC COMPANY LIMITED Nanjing Building

No. 36, Sec. 3, Nanjing E. Rd., Zhongshan Dist., Taipei City 104, Taiwan (R.O.C.)

Collection, processing and utilization of personal data in Credit card business and insurance agency business of Insurance Agency Department, Emerging Payment Department, Nanjing Building Branch-Business Department and Credit Management Department II.

BANK SINOPAC COMPANY LIMITED Songshan Building

No. 151, Sec. 6, Civic Blvd., Songshan Dist., Taipei City 105, Taiwan (R.O.C.)

Collection, processing and utilization of personal data in Credit card business and insurance agency business of Information Department.

BANK SINOPAC COMPANY LIMITED Zhongzheng Building

6, 7F., No. 17, Bo'ai Rd., Zhongzheng Dist., Taipei City 100, Taiwan (R.O.C.)

Collection, processing and utilization of personal data in Credit card business and insurance agency business of Operations Management Department, Credit Management Department II.

BANK SINOPAC COMPANY LIMITED Zhongzheng Building

19, 20F., No. 2, Zhongzheng 3rd Rd., Xinxing Dist., Kaohsiung City 801, Taiwan (R.O.C.)

Collection, processing and utilization of personal data in Credit card business and insurance agency business of Customer Service Center.



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