

Bank SinoPac
Statement of Internal Control System

1. On behalf of Bank SinoPac (hereinafter referred to as “BSP”), we hereby declare that during the period from January 1, 2024 to December 31, 2024, BSP has duly complied with the Implementation Rules of Internal Audit and Internal Control System of Financial Holding Companies and Banking Industries in establishing its internal control system, implementing risk management, and designating an independent and detached audit unit to conduct audit work, and report the audit results regularly to the Board of Directors and Audit Committee. In addition, BSP has duly complied with Article 38, Subparagraph 5 and Article 38-1 of the aforementioned Implementation Rules, as well as the Self-Disciplinary Regulations Governing Information Security stipulated by the trade association.
2. For the securities business in which BSP concurrently engages, the assessment items stipulated in the Regulations Governing the Establishment of Internal Control Systems by Service Enterprises in Securities and Futures Markets were used to determine the effectiveness of the design and implementation of BSP’s system of internal controls. For the insurance agent business in which BSP concurrently engages, the assessment items stipulated in the Regulations Governing the Implementation of Internal Control and Audit System and Business Solicitation System of Insurance Agent Companies and Insurance Broker Companies were used to determine the effectiveness of the design and implementation of BSP’s system of internal controls.
3. With prudent evaluation, it is declared that except for the items listed in the Appendix, BSP’s internal control system, regulatory compliance and overall information security mechanism were effectively implemented during the stated period.
4. This Statement shall constitute an integral part of BSP’s annual report and prospectus, which will be disclosed publicly. Any false or concealed in its material contents therein shall be subject to liabilities prescribed in Articles 20, 32, 171 and 174 of the Securities and Exchange Act.
5. This Statement has been approved by the Board of Directors of BSP on March 5, 2025.

This Statement is hereby duly submitted to the Financial Supervisory Commission for recordation.

Declarers

Chairman: TSAO, Wei-Thyr

President: Eric CHUANG

Chief Auditor: Jih-tien CHEN

Chief Compliance Officer: Ariel KAO

Chief Information Security Officer: Sean LEE

March 5, 2025

Plans for improving Internal Control System of Bank SinoPac
(As of December 31, 2024)

Findings	Improvement Plans	Target date
I. Instances of disciplinary action taken by the competent authority. The bankers failed to process a passbook-free deposit transaction for a non-account holder in accordance with internal regulations, resulting in the disclosure of the customer's personal data to a third party, thereby violating the Personal Data Protection Act.	1. The system has been optimized. 2. The responsible personnel have been disciplined, and strengthen the training.	Completed.
II. Instances of disciplinary action taken by the competent authority. In the extend loan business, it was found that managers and bankers collaborated with intermediaries to handle loan applications referred by them, and certain loan-related procedures were not carried out thoroughly.	1. The responsible personnel have been disciplined, and strengthen the training. 2. The relevant internal regulations have been revised, and the system has been optimized. 3. The personnel management mechanism has been strengthened.	1. Completed for item 1 and 2. 2. Item 3 was scheduled for completion in the third quarter of 2025.
III. [Subsidiary Bank SinoPac (China) Ltd.] Instances of disciplinary action taken by the local competent authority. Bank SinoPac (China) Ltd. failed to process credit operations in accordance with regulations, resulting in the excessive disbursement of working capital loans beyond actual needs.	1. The operational workflow has been adjusted to include additional review procedures. 2. A thorough review has been conducted, and no other credit cases were found to be in violation of regulations.	Completed.